Frequently Asked Questions

SCHEDULE
Q. When is IGL2018?
A. IGL2018 will take place on 12 - 14 June 2018.

IGL Research Meeting  Tuesday 12 June 2018
Global Conference      Wednesday 13 June 2018
Conference Dinner     Wednesday 13 June 2018
IGL Policy & Practice Learning Lab Thursday 14 June 2018

Q. Where do I find the Programme?
A. Please visit our website to view the programme.

TICKETING
Q. What are the different registration options and costs?
A. See below for regular registration rates.

<table>
<thead>
<tr>
<th>Event</th>
<th>Date</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>IGL Research Meeting</td>
<td>12 June 2018</td>
<td>$70</td>
</tr>
<tr>
<td>Conference Only</td>
<td>13 June 2018</td>
<td>$175</td>
</tr>
<tr>
<td>Conference, Research Meeting and Policy &amp; Practice Learning Lab</td>
<td>12-14 June 2018</td>
<td>$325</td>
</tr>
<tr>
<td>Conference and Policy &amp; Practice Learning Lab</td>
<td>13-14 June 2018</td>
<td>$275</td>
</tr>
<tr>
<td>Conference and Research Meeting</td>
<td>12-13 June 2018</td>
<td>$225</td>
</tr>
<tr>
<td>Conference Dinner</td>
<td>13 June 2018</td>
<td>$50</td>
</tr>
</tbody>
</table>

Q. Is there a student discount?
A. There will be a discount available for PhD and Masters Degree students who would like to attend the IGL Research Meeting on the 12 June 2018. Please contact innovationgrowthlab@nesta.org.uk for further information on how to obtain this.

Q. Is group registration available?
A. No, there is no group registration available for the conference.
Q. When and how can I collect my tickets?
A. All tickets are electronic, sent to customers via email from Ticket Tailor. If you do not receive an email upon purchasing a ticket, visit http://help.tickettailor.com/ for help, or email hi@tickettailor.com.

Q. What happens if I lose my ticket?
A. If you are unable to retrieve your e-ticket, please present yourself at the registration desk and a member of staff will verify your registration.

Q. I'm having trouble registering, who do I contact?
A. You can visit http://help.tickettailor.com/ for help or direct general inquiries to hi@tickettailor.com.

Q. What happens if I can no longer attend the event?
Please email innovationgrowthlab@nesta.org.uk.

Q. Can I register on the day?
A. This will depend on availability – please contact innovationgrowthlab@nesta.org.uk directly closer to the event.

TERMS & CONDITIONS
Ticketing Terms & Conditions are on our website.

Please visit the registration page to download the Ticket Tailor T&Cs https://www.tickettailor.com/terms-and-conditions/.

VENUES
Q. Where will the conference take place?
A. The conference will take place at three different locations.

12 June 2018
Research Meeting
Aldrich Hall, Harvard Business School, 35 Harvard Way, Boston, MA 02163
9:00 am - 6:00 pm

Drinks Reception
Hamilton Hall, Harvard Business School, N Harvard St, , Boston, MA 02163
6:00 pm-7:30 pm

13 June 2018
Conference
MIT Building E14, 75 Amherst St, Cambridge, MA, USA
9:00 am - 6:00 pm

Drinks Reception
6:00 pm - 7:30 pm

Conference Dinner (Café ArtScience)
7:30 pm

14 June 2018
Policy and Practice Learning Lab
Batten Hall, “The Hives,” Harvard Business School, 125 Western Ave, Boston, MA 02163
9:00 am - 6:00 pm

Q. What is the nearest Subway station?
A. The conference will take place at three different locations.

12 June 2018
Research Meeting
Aldrich Hall, Harvard Business School, 35 Harvard Way, Boston, MA 02163

Drinks Reception
For both Aldrich Hall and the Batten Hall, **Harvard Station** on the **Red Line** is the nearest subway stop. Please refer to the map below.

**Aldrich Hall:**

You can take bus routes 66 or 86 from Harvard Square at Garden Street - Dawes Island to N Harvard Street at Gate 2 Harvard Stadium, followed by a short walk.
You can take bus routes 66 or 86 from Harvard Square at Garden Street - Dawes Island to N Harvard Street at Western Avenue, followed by a short walk.
13 June 2018
Conference
MIT Building E14, 75 Amherst St, Cambridge, MA, USA

For the MIT Building E14, Kendall Station on the Red Line is the nearest subway stop. Please refer to the map below.

14 June 2018
Policy and Practice Learning Lab
Batten Hall, “The Hives,” Harvard Business School, 125 Western Ave, Boston, MA 02163

For the Batten Hall, Harvard Station on the Red Line is the nearest subway stop. Please refer to the map below.
You can take bus routes 66 or 86 from Harvard Square at Garden Street - Dawes Island to N Harvard Street at Western Avenue, followed by a short walk.

Q. Will there be a cloakroom for luggage for attendees?
A. There is no cloakroom, but there will be coat racks and a space to leave luggage. We will have staff monitoring this area.

ACCOMMODATION

Q. Does my ticket include accommodation?
A. No, your conference ticket will only include entrance to the event. Accommodation, travel and meals outside of the conference will not be included in the ticket price.

Q. Does my ticket include food and beverage?
A. Your ticket will include refreshments and a working lunch during all three days, as well as a drinks reception on the evening of Tuesday 12 June (for those registered for the IGL Research Meeting) and Wednesday 13 June (for those registered for the IGL Global Conference day).

However, it will not include the cost of the networking dinner on Wednesday 13 June for which you can register on our website.

Q. Can you recommend some hotels?
A. We have collated a list of recommended hotel below. Some may offer a discount to IGL2018 delegates, but this is subject to availability.

<table>
<thead>
<tr>
<th>Hotel name</th>
<th>Offer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Courtyard by Marriott Boston-Cambridge</td>
<td>10% off for IGL2018 delegates using the following <a href="link">link</a>.</td>
</tr>
</tbody>
</table>
| Porter Square Hotel               | Contact [info@theportersquarehotel.com](info@theportersquarehotel.com)
                                | 1924 Massachusetts Ave, Cambridge, Massachusetts 02140              |
| Le Meridien Cambridge MIT         | Contact [sales@lemeridiencambridge.com](sales@lemeridiencambridge.com) |
ACCESSIBILITY

Q. Are the venues fully accessible by wheelchair?
A. Yes, all the IGL2018 venues are fully accessible for wheelchairs.

Q. If I have additional requirements (diet, access, hearing, vision) or questions who do I notify?
A. Please email innovationgrowthlab@nesta.org.uk and we will be happy to accommodate all reasonable requirements.

CONTACTING US

For any queries about the content or with general enquiries, please contact: meg.doherty@nesta.org.uk.