## Global Conference

## The place to inspire the innovation policies of the future

21-23 May 2019, Berlin, Germany















## IGI\_20i9 **Global Conference**

#### How to select who to fund: Improving selection processes to allocate public funding

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#### Goals for today



- Funding 'customer journey'

– Challenge

- Ways to experiment

- Designing an experiment

## Agenda



#### - Funding 'customer journey'

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#### Context: what type of funding?

- R&D and science funding
- Selecting startups and businesses to support
- VCs and accelerators
- Grants for SMEs

#### Illustrative customer journey



What programme features do businesses value? (marketing trials focused on different features)

Can we encourage more/better applications? (eg nudging trials)

How best to provide applicants support to prepare applications?

Announce and promote funding call

#### Support applicants and receive applications

Assess proposals and select which to fund

Agree terms and finalise agreement

Funding drawdown

#### Next phase

Insufficient applications

Wrong projects selected

Projects/firms delayed or fail

Can the selection processes be improved? (eg behavioural biases)

Does providing written feedback adds value? (eg startup chile)

What will be done with applicants turned down? Is there a need for additional support for funding recipients?

How to increase the commercialisation and/or application of the knowledge produced

#### Themes:



1. Getting the right applications

1. Assessing and selecting applicants

1. Measuring impact of the funding

1. Supporting applicants or funded projects



## Getting the right applications

#### **Quality of applications**

Reach

**Diversity** 

POSSIBLE CHANGES:



1. Change the **language** that you use to communicate the call

2. Changing the **channels** you use to communicate the call

3. **Emphasising different aspects** of the call (do applicants care just about the funding? Flexibility? Prestige?)

4. Changing the applications **questions** or **supporting** applicants

## Assessing and selecting applications



#### How much information to ask

What information to ask

Who does the selection

How many steps/people/etc

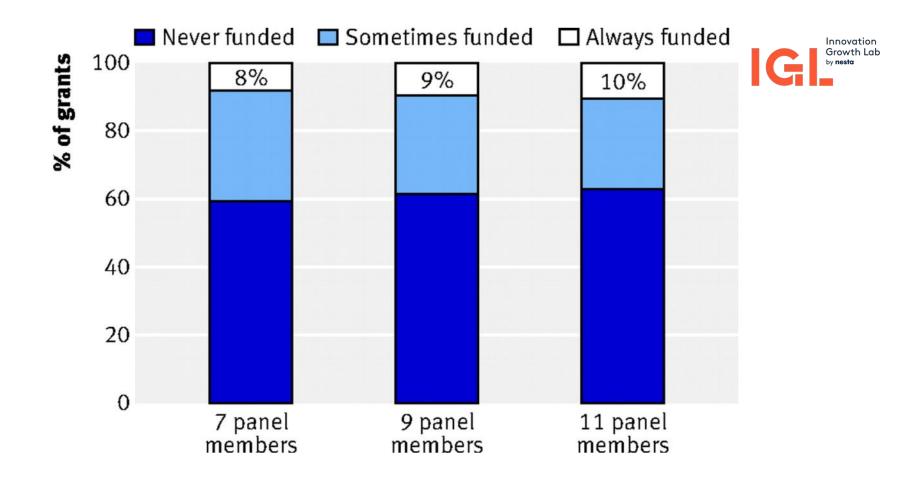




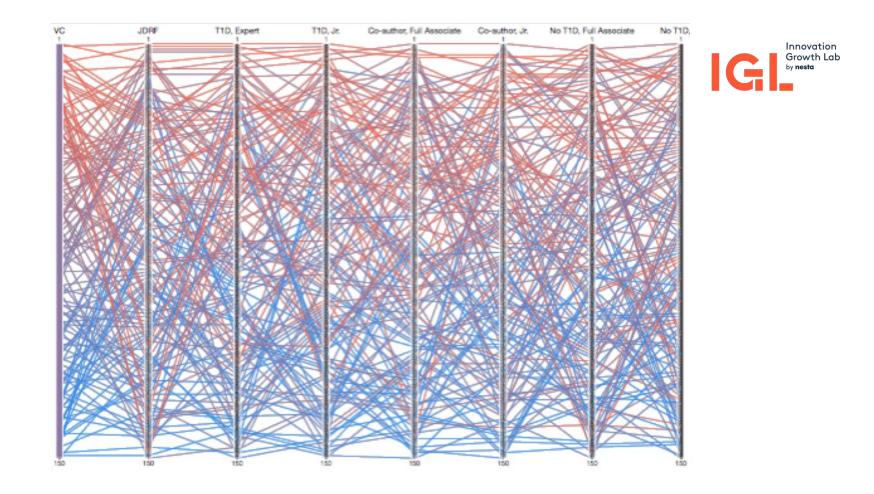
Table 50: Summary table: Organisation of peer review of and criteria used in Single project funding, 2017

| International differences in basic research grant funding                | Country   | DE  | AT  | СН                        | NL              | UK              | U                | S   |
|--|---|-----|-----|---------------------------|-----------------|-----------------|------------------|-----|
|  | Agency  | DFG | FWF | SNSF                      | NWO             | EPSRC           | NIH              | NSF |
|  | Reviewers   |     |     |                           |                 |                 |                  |     |
| – a systematic comparison<br>Jürgen Janger, Nicole Schmidt, Anna Strauss | External and internal (1. and/or 2. stage of review)                          | x   | x   | x                         | х               | x               | x                | x   |
|  | First-stage external reviewers only academics/researchers                     | x   | х   | $\mathbf{x}^{\mathbf{l}}$ |                 |                 | x                | x   |
|  | First-stage external reviewers predominantly national                         |     |     |                           |                 |                 | х                | x   |
|  | First-stage external reviewers national and international                     | x   |     |                           |                 | x               |                  |     |
|  | First-stage external reviewers predominantly international                    |     | х   | х                         | х               |                 |                  |     |
|  | Second stage reviewers elected/nominated by scientific community              | x   | x   | (x)                       |                 |                 |                  |     |
| Studien zum deutschen Innovationssystem Nr. 9-2019                       | Second stage reviewers chosen by agency                                       |     |     | 1993                      | х               | x               | х                | x   |
|  | Review Process  |     |     |                           |                 |                 |                  |     |
|  | First stage predominantly mail review   | х   | x   | x                         | x               | x               |                  | (x) |
|  | First stage predominantly panel review  |     |     |                           |                 |                 | х                |     |
|  | Second stage involves discussion of proposals among "review boards"           |     |     |                           |                 |                 |                  |     |
|  | (external researchers different to first stage-researchers discuss proposals) | x   | X   | x                         | x               | x               | x                |     |
|  | Rights of Applicants  |     |     |                           |                 |                 |                  |     |
|  | Applicants can suggest reviewer(s)  |     |     |                           |                 | x               |                  | x   |
|  | Applicants can refuse specific reviewers                                      |     | х   | х                         |                 |                 | x2               | х   |
|  | Applicants have no influence on reviewer selection                            | X   |     |                           |                 |                 |                  |     |
|  | Applicants can provide feedback to/appeal against reviewers' comments         |     |     |                           | x               | x               | X                |     |
| WIFO – Austrian Institute of Economic Research                           | Review Criteria   |     |     |                           |                 |                 |                  |     |
|  | Number of criteria  | 5   | 4   | 3                         | 4               | 5               | 5                | 6   |
| February 2019  | Explicit weights for criteria   | N/A | N/A | N/A                       | Yes             | Yes             | N/A <sup>3</sup> | N/A |
|  | Special criteria for first time applicants                                    | Yes | Yes | No <sup>4</sup>           | No <sup>4</sup> | No <sup>4</sup> | Yes              | No  |
|  | Impact or applicability/utilisation of research is a criterion                | No  | No  | No <sup>5</sup>           | Yes             | Yes             | Yes              | Yes |

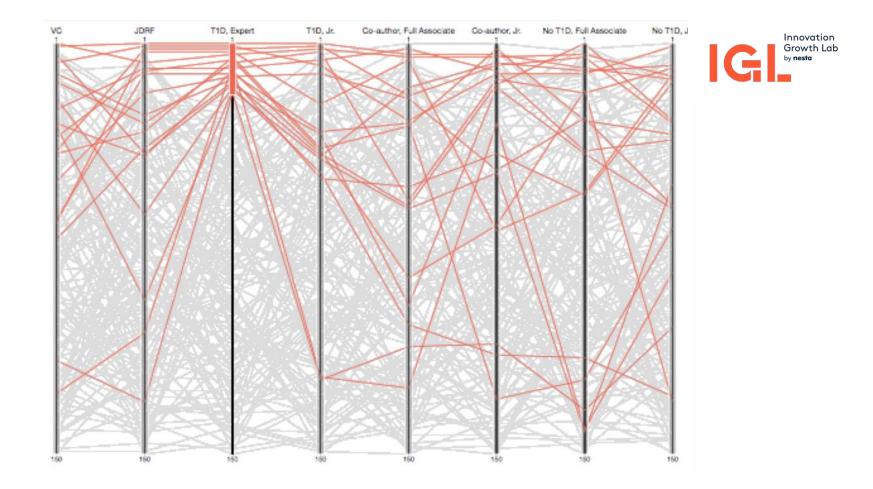
Source: Janger, Schmidt, & Strauss (2019)



Source: Graves, Barnett, & Clarke (2011)



"The challenge and opportunity of designing and executing field experiments for innovation systems", Karim Lakhani keynote at IGL2018



"The challenge and opportunity of designing and executing field experiments for innovation systems", Karim Lakhani keynote at IGL2018

#### POSSIBLE CHANGES:



1. Making process **shorter** or **breaking** it into steps

- 2. Changing the types of **questions**
- 3. Changing **who** assesses and who selects the applications
- 4. Changing the applications questions or **supporting** applicants
- 5. Using new methods and tools (data, algorithm, etc)

Measuring the impact of the funding

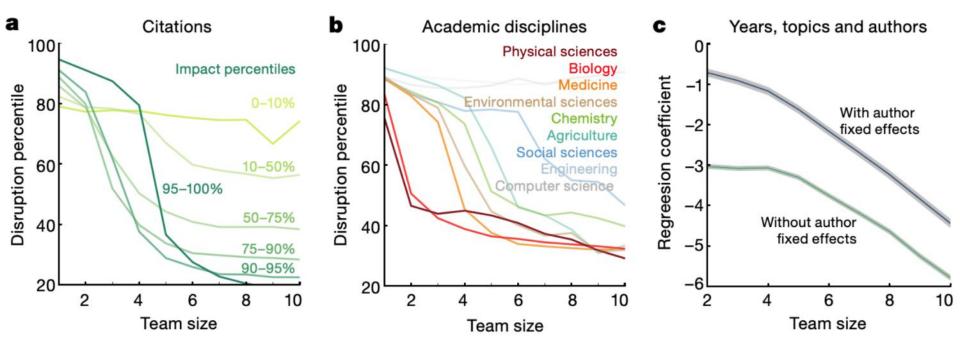


# Effect of assessment/selection on **outcomes**

#### Different kinds of impact

Causal evidence





Source: Wu, Wang, & Evans (2019)

#### **POSSIBLE CHANGES**



1. Changing the assessment / selection process

2. Changing the **type** of funding

3. Funding more or fewer proposals

4. Changing the **amounts** of funding

5. Supporting funded projects



Supporting applicants or grantees

## Supporting (certain kinds of) **applicants**

#### Supporting funded projects

Providing **feedback** 

**POSSIBLE CHANGES:** 



1. Providing more feedback based on information already gathered

2. Collecting more data to share with applicants

3. Piloting support structures for applicants

4. Providing support to funded projects: training, mentoring, etc



#### - Funding 'customer journey'

## Agenda

#### - Challenge

#### - Ways to experiment

#### - Designing an experiment



### Break out into table groups 4-5 people per table





1. Getting the right applications

1. Assessing and selecting applicants

1. Measuring impact of the funding

1. Supporting applicants or funded projects



#### Introduction



## Write down the most interesting / important challenge 2 minutes



## Discussion

#### Agree on <u>one</u> challenge

8 minutes



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### How can you experiment?

# Ways to experiment



1. Data 2. Messaging trials (AB testing) 3. RCTs 4. 'Shadow' experiments



#### 1. Data

## Data

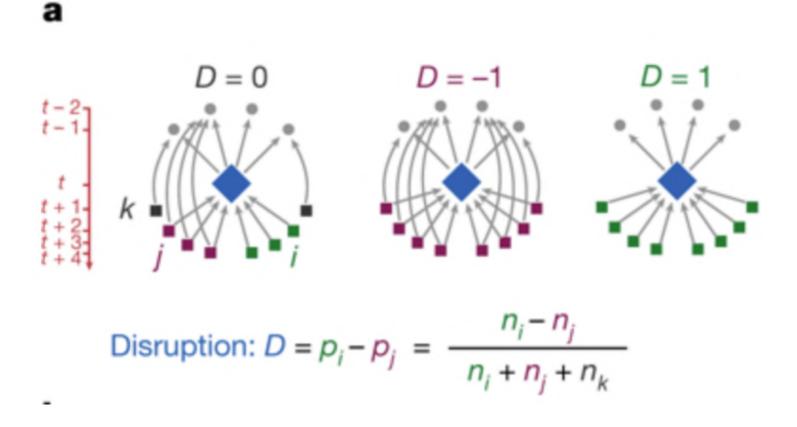


Correlations

Simulations

Text analysis

Look at 'near misses'



Source: Wu, Wang, & Evans (2019)

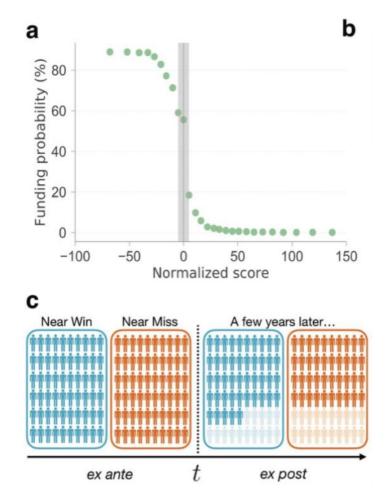


#### Is Blinded Review Enough? How Gendered Outcomes Arise Even Under Anonymous Evaluation

#### Julian Kolev, Yuly Fuentes-Medel, Fiona Murray

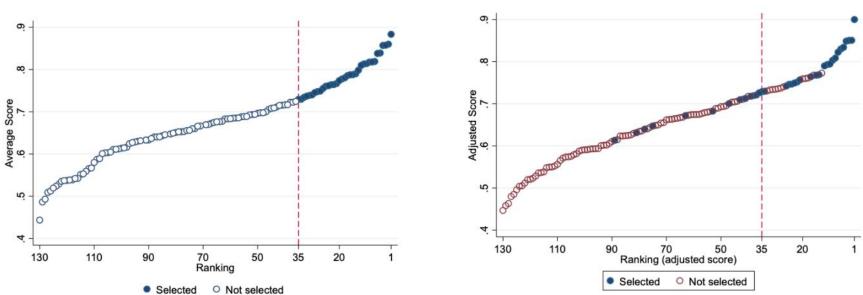
NBER Working Paper No. 25759 Issued in April 2019 NBER Program(s):Productivity, Innovation, and Entrepreneurship







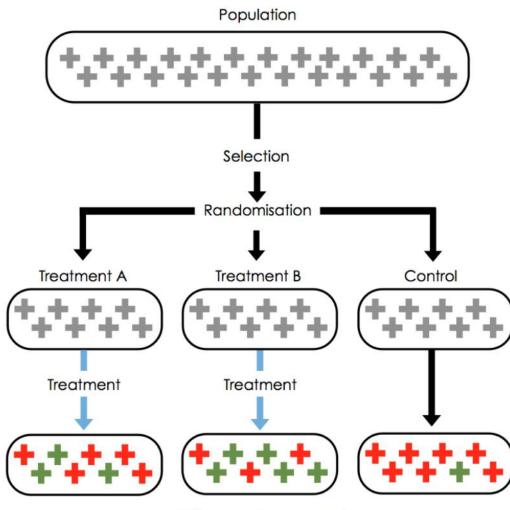
Growth Lab



Panel A—Average scores

Panel B—Adjusted Scores

Source: Gonzalez-Uribe & Reyes (2019)



RCT

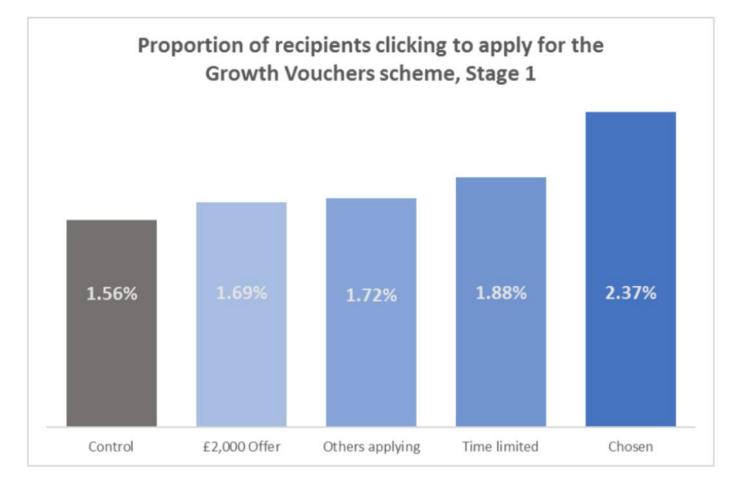
Outcome measurement



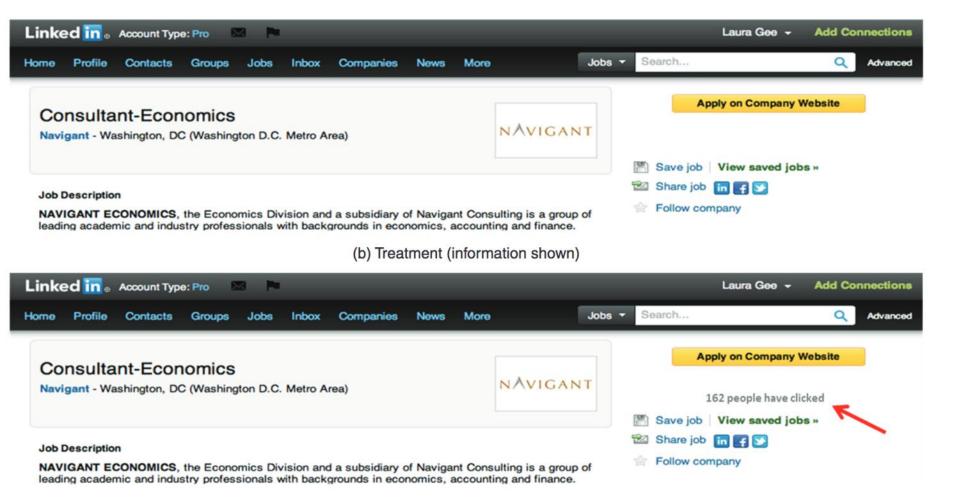
### 2. Messaging trials (AB testing)

| Control | Thousands of businesses are benefiting from professional advice. Now<br>Growth Vouchers cover half the cost of getting professional advice for<br>your business. Click here to apply   |
|---------|--|
| Time    | Growth Vouchers is a government scheme that covers up to half the cost<br>of getting professional advice for your business. The vouchers are only<br>available for this financial year so don't miss out. Click here to apply. |
| Chosen  | You have been chosen to receive information about Growth<br>Vouchers as we think you may be eligible for this scheme. Growth<br>Vouchers cover half the cost of getting professional advice. Click here to<br>apply.           |
| Social  | Thousands of businesses are applying for Growth Vouchers. It's a government scheme that covers up to half the cost of getting professional advice for your business. Click here to apply.                                      |
| Money   | Growth Vouchers offer up to £2,000 from government to cover half<br>the cost of getting professional advice for your business. Click here<br>to apply.   |

#### <u>Source</u>



#### <u>Source</u>



Control vs. treatment job posting in Gee (2018)'s experiment



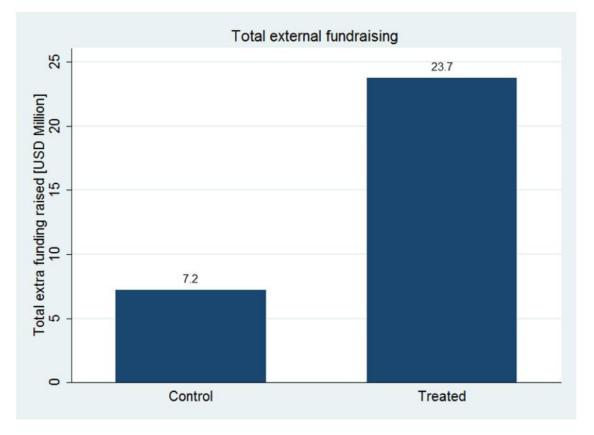
#### Context: Message to social entrepreneurs after Eol

Messages:

- 1. Cash reward
- 1. Support
- 1. "Social"

<u>Source</u>: Ganguli, Le Coq & Huysentruyt (2018)

#### Feedback to applicants



Source: Wagner (2016)



### 3. Randomised experiments

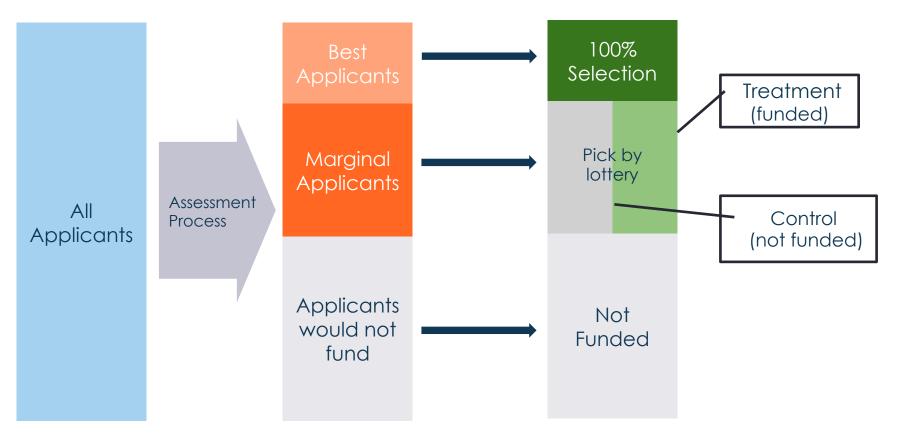


#### Expertise of evaluators: <u>Boudreau et al (2016)</u> on 'intellectual distance'.

lacovone et al in Mexico.

<u>McKenzie and Sansone (2017)</u> on Machine Learning vs judges vs formulas

#### Funding by 'triage'



For more on this, see Avin (2018)



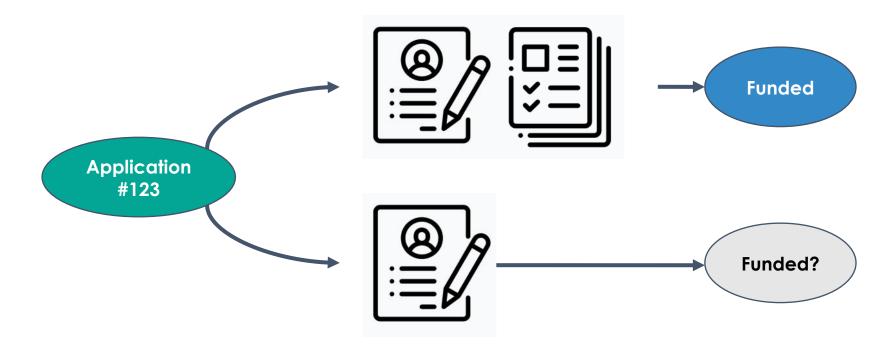
### 4. 'Shadow' experiments





#### Shadow experiments







How certain are evaluators of their scores?

# 47% of reviewers changed their score (0% in the control group)

Source: Teplitskiy et al (forthcoming)



#### - Funding 'customer journey'

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## Agenda



## Developing ideas to test

15 minutes



## Group ideas

10 minutes



## Thank you

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